

# Overview of ACL and MIPPA Program

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# Administration for Community Living



Administration for Community Living

*Advancing independence and inclusion of  
older adults and people with disabilities*

## MISSION

Maximize the independence, well-being, and health of older adults, people with disabilities, and their families and caregivers.

## VISION

All people, regardless of age and disability, live with dignity, make their own choices, and participate in society

## Key Functions

Administer **40+ disability and aging programs**

Fund services and supports provided by **networks of state, tribal, educational, and community-based organizations**

Advance **research and innovation** to address the nation's most pressing disability and rehabilitation challenges

Advise the HHS Secretary and other departments and agencies on **aging and disability policy**



## ACL's Strategic Priorities

**Caregiving (Unpaid  
and Paid)**

**Connecting People to  
Services**

**Whole-Person Health  
at Home**

**Employment**

**Protecting Rights and  
Preventing Abuse**

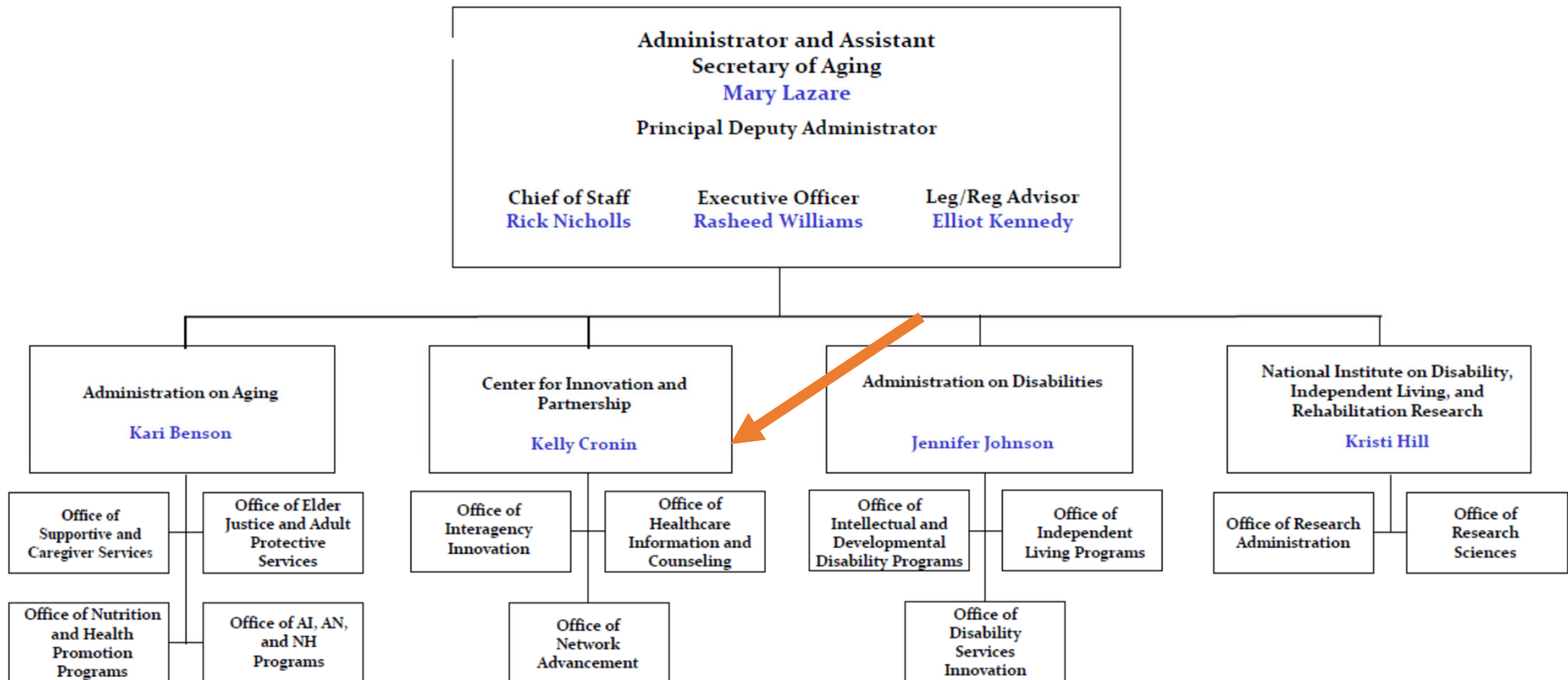
**Economic Security**

# ACL's Operational Drivers





# ACL Organizational Chart





# Center for Innovation & Partnership

**Budget: \$186 Million**

**Population: Older Adults & People with Disabilities**



**State Health Insurance and Assistance Programs (SHIP)**



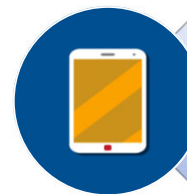
**Senior Medicare Patrol (SMP)**



**MIPPA Program**



**No Wrong Door / Aging and Disability Resource Centers (ADRCs)**



**State Assistive Technology Programs**



**Community Care Hubs**



**Direct Care Workforce Strategies Center**



# Office of Healthcare Information and Counseling (OHIC)

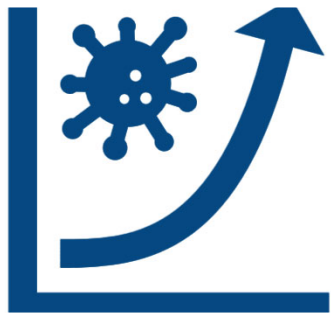
- Responsible for the Medicare-related programs administered by ACL
  - State Health Insurance Assistance Program (SHIP)
  - Senior Medicare Patrol (SMP)
  - Medicare Improvements for Patients and Providers Act (MIPPA)





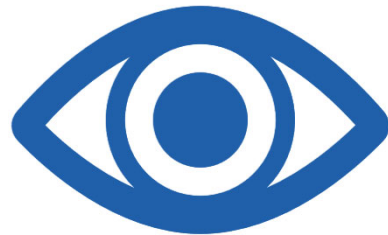
# 2026 OHIC Priorities

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## Improving Outcomes

Focusing on data integrity/quality and person centered beneficiary support



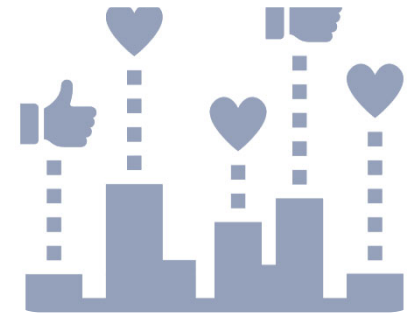
## Expanding Program Visibility

Improving story telling



## Improving Program Reach

Through use of AI and other technology



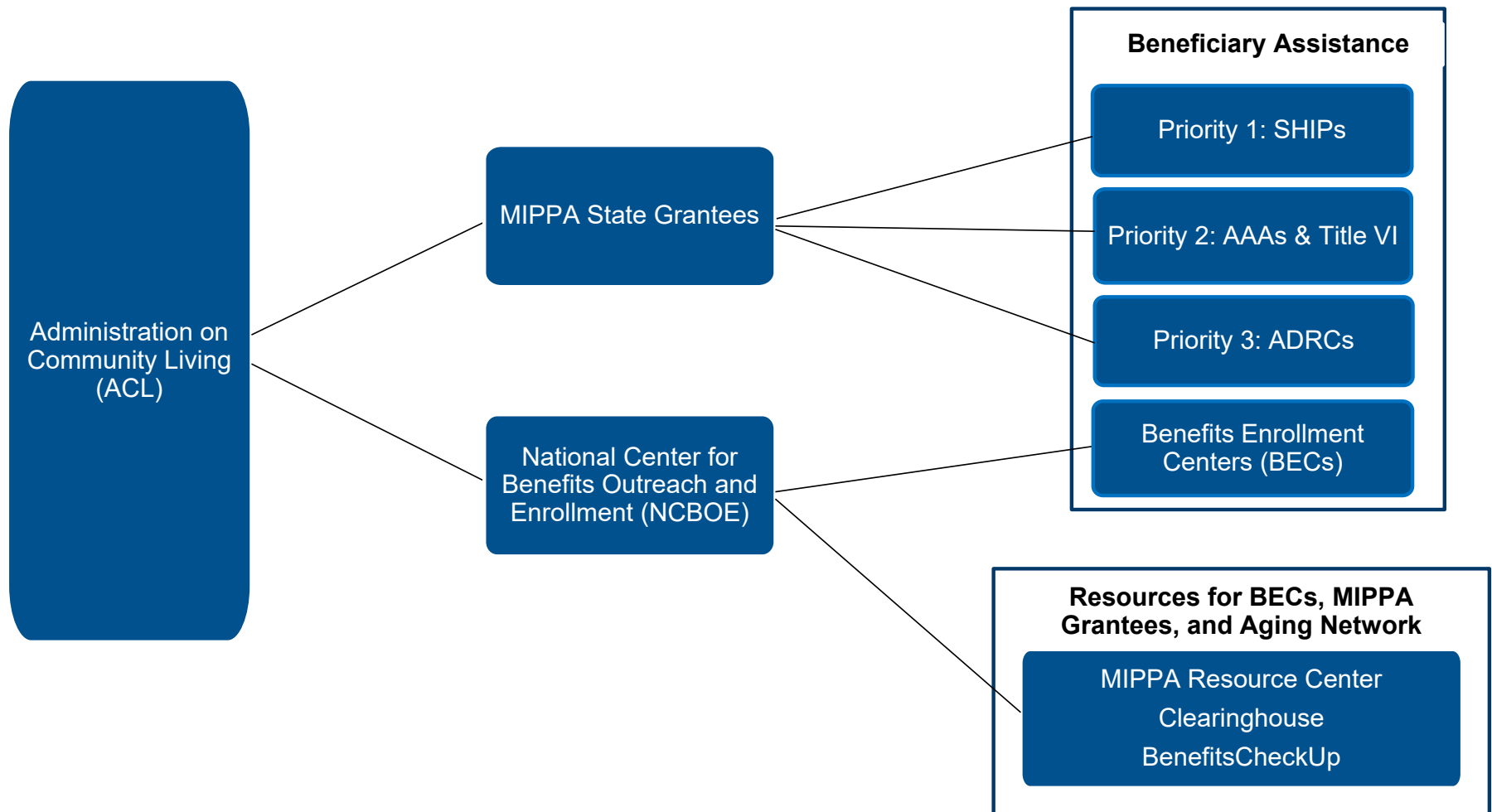
## Scaling

Identifying and sharing program best practices; expanding workforce





# MIPPA Network



# MIPPA State Grant Structure

**Priorities 1 & 2 Objectives:** Provide enhanced outreach for preventive/wellness benefits and application assistance for individuals eligible for LIS or MSP.

| Priority Area | Network  | Award Details   |
|---------------|--|---|
| Priority 1    | State Health Insurance Assistance Program (SHIP) | <ul style="list-style-type: none"><li>• \$15 million annually</li><li>• 53 awards (All 50 states, DC, PR, USVI)</li></ul> |
| Priority 2    | Area Agencies on Aging (AAAs)                    | <ul style="list-style-type: none"><li>• \$15 million annually</li><li>• 51 awards (49 states, USVI and PR)*</li></ul>     |

**Priority 3 Objective:** Provide outreach regarding Medicare Part D benefits (related to LIS/MSP) and conduct outreach activities to promote wellness and prevent disease.

| Priority Area | Network                                       | Award Details   |
|---------------|---|---|
| Priority 3    | Aging and Disability Resource Centers (ADRCs) | <ul style="list-style-type: none"><li>• \$5 million annually</li><li>• 50 awards (49 states and PR)**</li></ul> |

*\*Washington, DC, and North Dakota declined Priority 2 funding.*

*\*\*Washington, DC, North Dakota, and Guam declined Priority 3 funding.*



# MIPPA: Grant Year 2024

Sept. 1, 2024 – Aug. 31, 2025



**2,168,670 individuals reached** via **31,563** outreach and enrollment events



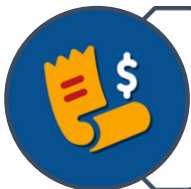
**1,278,817 individual contacts with Medicare beneficiaries**

**180,002** with individuals under 65

**327,594** with individuals residing in rural areas

**8,132** with individuals identified as **Native American**

**69,056** with individuals speaking **English as a Second Language**

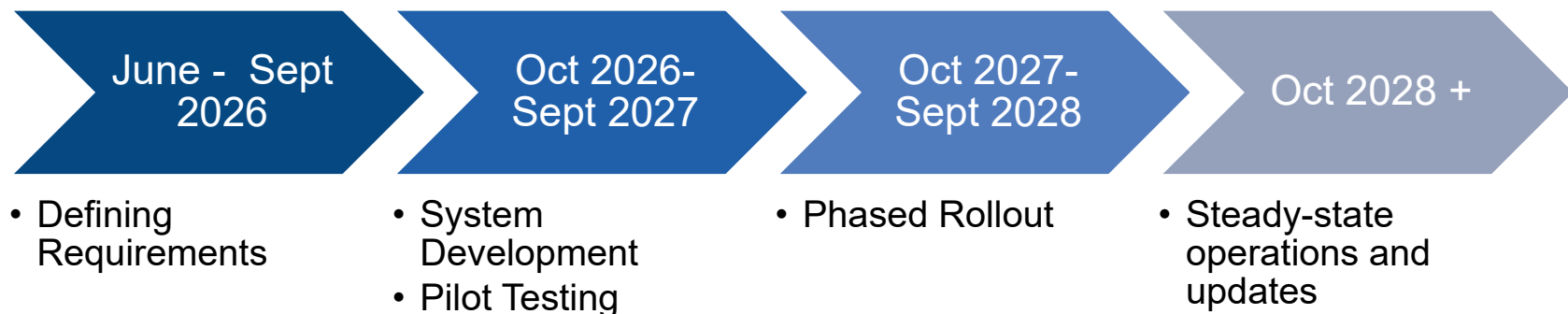


**109,756 contacts included enrollment assistance** into Medicare Part D Extra Help (LIS) or Medicare Savings Programs



# OHIC Certification Requirement for Team Members

- Who?
  - All **MIPPA**, SHIP, and SMP team members assisting directly
- What?
  - National Competency Framework: Core foundational knowledge and skills by program
  - Standardized Testing: ACL administered online exam/s developed with help from SMP, SHIP, and MIPPA networks
- When?





# National Center for Benefits Outreach and Enrollment (NCBOE)

Cooperative agreement awarded to the National Council on Aging (NCOA) to:

- Serve as the resource center for MIPPA grantees
- Establish **Benefits Enrollment Centers (BECs)** to assist Medicare beneficiaries with limited income and assets to apply for Extra Help, Medicare Savings Program, SNAP, etc
- Promote **BenefitsCheckUp** screenings for a wide range of benefits
- Maintain an online information clearinghouse of promising practices related to benefits outreach and enrollment



## BEC & MIPPA Partnerships



- Organizations receiving MIPPA/SHIP funds may also receive BEC funding.
- For reporting purposes, count each service only once per client.
  - You may report MSP, LIS/Extra Help, and Medicare Preventive Benefits education in STARS, Cumulus, or both, but do not report the same service for the same client twice.

**Resources are limited.**  
**Please partner with each other to help more beneficiaries.**

The background of the image is a dense, out-of-focus pile of numerous wooden question marks. The wood has a warm, light brown tone with visible grain patterns. The question marks are scattered in various orientations, creating a textured, three-dimensional effect. The lighting is soft and even, highlighting the natural texture of the wood.

Questions?